



**KERALA VETERINARY & ANIMAL SCIENCES UNIVERSITY**  
**TEACHING VETERINARY CLINICAL COMPLEX**

**Pookode, Lakkidi (PO), Wayanad 673 576**  
**Phone: 8547144462 E-mail: [tvccpkt@kvasu.ac.in](mailto:tvccpkt@kvasu.ac.in)**

No. TVCC/ PKT/ RF1/ 2024

Date: 15-11-2024

**QUOTATION NOTICE**

Sub: TVCC, Pkt-purchase and installation of a software for OP/ IP Registration, patient data management, accounting and billing for Teaching Veterinary Clinical Complex, Pookode-inviting quotations-reg.

Ref: Minutes of the Evaluation Committee for RF projects of KVASU Chaired by Hon'ble Vice-Chancellor held at Directorate of Farms on 10-11-2023

Sealed quotations are invited from reputed/ experienced software developers for the supply, installation and maintenance of following item for the use of Teaching Veterinary Clinical Complex.

Item	<b>OP/ IP Registration, patient data management, accounting and billing software for Teaching Veterinary Clinical Complex, Pookode</b>
Type	Suitable for running in Windows operating system, user-friendly with necessary data security
Specifications/Features	<b>Module 1</b> <b>IP/OP Registration and patient data management</b> <ol style="list-style-type: none"><li>1. Facility to create OP/ IP registrations (New and Old) as per the prescribed format</li><li>2. Facility to store the registration data and to retrieve when needed</li><li>3. Facility to print the case sheet template with date and patient data in A4 size paper</li><li>4. Facility to print an additional sheet to case sheet with case number and date in A4 size paper</li><li>5. Provision to edit/ add to pre-entered patient information like new animal, new breed, new species, new colour etc. by the Admin</li><li>6. Facility to back up the data regularly to external storage devices/ cloud storage in user friendly format</li><li>7. Facility to retrieve old registrations through name of client, patient or client phone number</li><li>8. Optional: feature to send an SMS to the client mobile phone regarding registration details</li><li>9. All printed forms should confirm to university approved style and details</li><li>10. Facility for generation of monthly and annual reports in prescribed format</li></ol>

	<p><b>Module 2</b></p> <p><b>Billing and accounting</b></p> <ol style="list-style-type: none"> <li>1. Facility to print client/ customer bills on suitable size paper with a different printer (dot-matrix)</li> <li>2. Facility to add/ edit services and service charges by the Admin</li> <li>3. Facility to include special rates/ discounts to any services for appropriate customers as per university directions</li> <li>4. Features for maintaining accounts/ date-wise, month-wise and annual details of head-wise receipts</li> <li>5. Facility to upgrade to GST billing features in future</li> <li>6. Facility for generation of monthly and annual reports in prescribed format</li> </ol>
--	---

1. Rate quoted shall include all charges for software designing, GST, installation, miscellaneous and trainings to hospital staff
2. Quotations from reputed/ experienced software firms/ developers only will be accepted. Any previous experience in developing veterinary hospital patient data management and billing software will be desirable
3. All quotations should accompany proof of experience and client list
4. Additional offers/ conditions may be stated separately
5. Rate for annual maintenance of software including rate for site, if needed, visit may be quoted separately

The envelope containing the Quotation should bear the superscription “**OP/ IP Registration, patient data management, accounting and billing software for Teaching Veterinary Clinical Complex, Pookode**” and addressed to the Professor and Head, Teaching Veterinary Clinical Complex, Pookode. The intending bidders may submit the quotations on their own papers with complete address, phone number and e-Mail address. Quotations will be received up to **3.00 P.M on 30.11.2024**. Late quotations will not be accepted. The quotations will be opened at **3.30 P.M. on 30.11.2024**, in the presence of the bidders or their authorized representatives who may be present at the time. The undersigned will have all authority to accept/ reject any quotation without assigning any reasons thereof.



**Professor & Head**

- Copy to: 1. Notice board  
2. University website  
3. Spare / File



**PROFESSOR & HEAD**  
Teaching Veterinary Clinical Complex  
Pookode, Lakkidi (PO), Wayanad  
PIN: 673 576